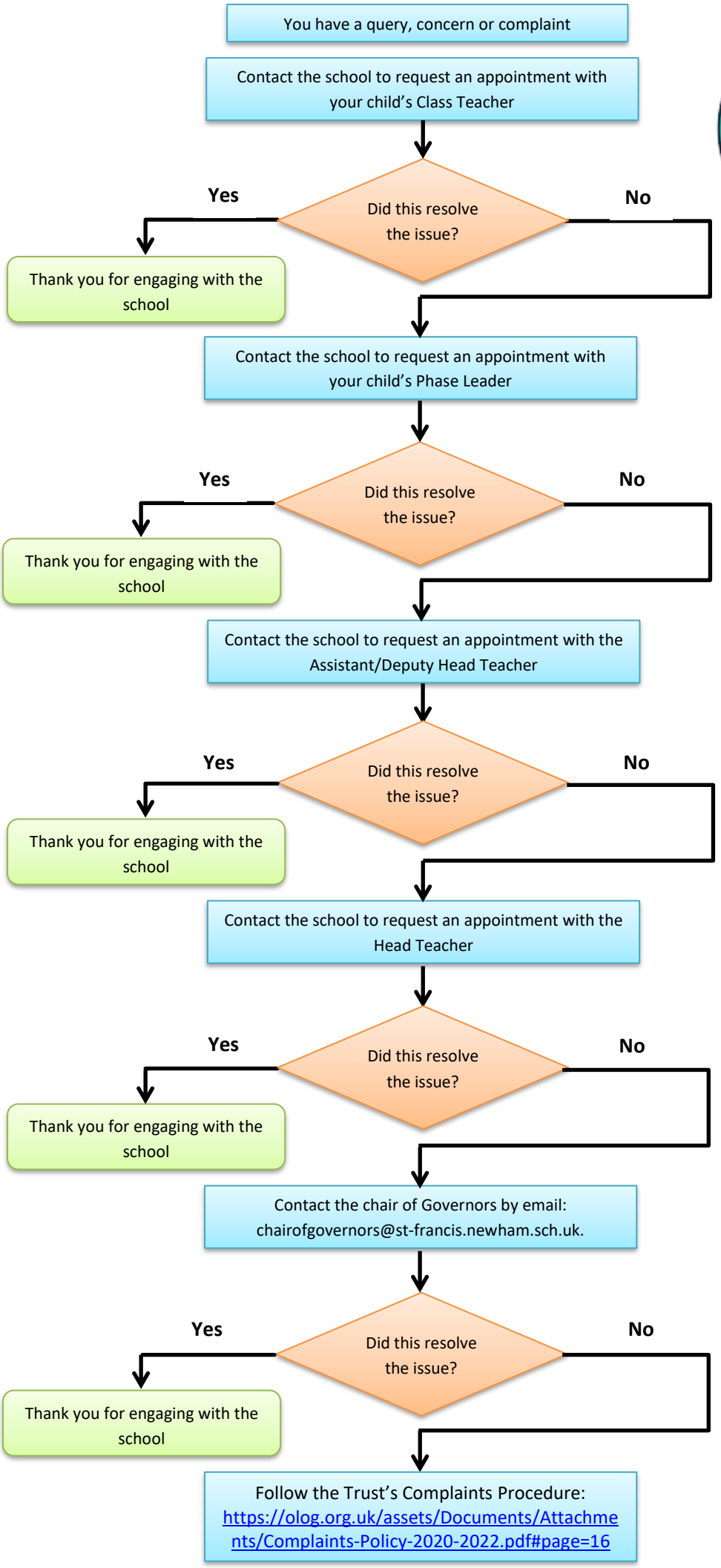
You have a query, concern or complaint
Contact the school to request an appointment with your child's Class Teacher
Did this resolve the issue?
Yes
No
Thank you for engaging with the school
Contact the school to request an appointment with your child's Phase Leader
Did this resolve the issue?
Yes
No
Thank you for engaging with the school
Contact the school to request an appointment with the Assistant/Deputy Head Teacher
Did this resolve the issue?
Yes
No
Thank you for engaging with the school
Contact the school to request an appointment with the Head Teacher
Did this resolve the issue?
Yes
No
Thank you for engaging with the school
Contact the chair of Governors by email: chairofgovernors@st-francis.newham.sch.uk.
Did this resolve the issue?
Yes
No
Thank you for engaging with the school
Follow the Trust's Complaints Procedure: https://olog.org.uk/assets/Documents/Attachments/Complaints-Policy-2020-2022.pdf#page=16